

## **Tech Tip Tuesday—December 22, 2015**

### **Happy Holidays**

The tech tip is on hiatus this week and next, but it doesn't mean that we have nothing to say.

On behalf of the entire Livery Coach team, we would like to thank you for your business and support in 2015, and we look forward to a productive 2016. We have quite a number of companies running exclusively on the new LiveryCoach.net, including all the new clients added in 2015, and many more of you have a version you have been testing. We are working hard to get this on everyone's system within the next 60 days. Keep in mind that the initial version of the new system uses the same database structure as the current architecture—which means that you can run a mix of “old” and “new” as we roll out the new system. We appreciate all the feedback on features and functions that don't work quite the way they should, and our entire development team is working hard to resolve the issues as fast as possible after they are reported.

### **Holiday Hours**

We will be closing at 2pm Eastern time on Thursday, December 24<sup>th</sup>. We will be closed all day on December 25, and will reopen with normal business hours at 9am on Monday, December 28<sup>th</sup>. As always, a technician will be on call 24/7 for EMERGENCY support, such as if your system is down.

### **LCT Show in Las Vegas is around the corner**

As usual, Livery Coach will be exhibiting in Las Vegas, and we will be having our annual users meeting the day before the show opens—which this year means on Sunday afternoon, February 28<sup>th</sup>. Exact time and location will be announced as the day gets closer, but if you're booking your travel early, please keep the meeting in mind.

Happy Holidays!